



Message to our Customers Regarding COVID-19

To our valued customers:

As an essential provider, Woodco Machinery will remain open during COVID-19 outbreak. We will continue to safely serve you during this time. We hope you are staying safe and healthy.

We are taking the following measures for the safety of our customers and employees:

- Public access to our facilities is limited.
- Human hand off of parts and paperwork is eliminated.
- Individuals whose duties allow will be working from home.
- Employees have been asked to remain home and self-quarantine if they are not feeling well and/or have traveled to a high-risk area as determined by the CDC in the last 14 days.
- We have suspended day-to-day operations at our Johnston, RI facility. The phone is still being answered and parts can be directly shipped.

We ask you please refrain from visiting our branches if you:

- Are not feeling well or have been around someone who is not feeling well.
- Have traveled to a [high-risk country as determined by the CDC](#) in the last 14 days.

Best ways to conduct business:

- Call or email your Sales or Support Representative or your local Woodco Machinery location. If you do not have their contact info, please call any [Woodco Machinery location](#) and we will be able to assist.
- If your business needs cannot be completed via phone or email, our locations are open for business (except for our RI facility). Please observe social distancing and policies.

Thank you in advance for your understanding and support. Stay safe and healthy.